



Wire for Intelligence Agencies

Wire is a comprehensive secure communications platform for intelligence agencies. Wire provides integrated and frictionless productivity with audio, video, messaging, and file sharing protected by the industry's most stringent security. Wire makes it possible to foster fast, seamless and productive collaboration that users want while ensuring the secrecy, resilience, and data protection that intelligence agencies need.

wire



High Security Meets Productivity

Intelligence agencies operate across borders and in hostile environments, where secure communication is not just an operational but a life-or-death matter. They need to be able to connect among geographically disparate offices and agencies, and to know which servers, conversations, and users are trusted for the most sensitive topics. Sensitive and classified information must be shared in a way that follows security protocols, and makes it easy to distinguish when and where it is safe to discuss classified topics. Furthermore intelligence agencies need to be able to obfuscate their network traffic and “hide in plain sight”.

While security is the top priority, usability and efficiency are equally critical. A complex or frustrating system can lead to errors, security breaches, or the adoption of unapproved, insecure tools.

Wire eliminates these challenges by providing a **seamless, secure, and scalable collaboration** platform designed for government agencies. It is the only enterprise-class solution secured at scale by the Messaging Layer Security (MLS) standard*¹, while ensuring end-to-end encryption, privacy compliance, and support for thousands of teams.

10+

Years of
experience

>1800

Customers
world wide

Zero

Knowledge
Architecture

100%

Ease
of use

* Messaging Layer Security (MLS) is the only global open standard for end-to-end encrypted communication. Wire, along with other organizations like Meta, Google, Mozilla, Oxford University, co-founded MLS as the standard for next-gen information security and efficiency for groups in the tens of thousands.



Key Features for Intelligence Agencies

Tailored Communication Solutions for Classified Operations



Always on End-to-end encryption

All features - chat, conferencing, file sharing, reactions, and message timestamps - are always end-to-end encrypted. Whether sending a location, a GIF, or a document, only the intended recipient can access the information. Secure file sharing eliminates the need for physical copies or outdated systems like fax machines.



Metadata Masking

Wire lets users hide their network traffic so they can connect with the Wire backend without being noticed. To hostile parties conducting network surveillance, it looks like the Wire user is accessing a local website, protecting users from unwanted scrutiny.



Multi-tenancy

Maintain separate teams within the same server infrastructure while ensuring role-based segregation. Multiple teams can operate independently without interference. Temporary teams can be set up for employees stationed abroad or for private communication between an employee and their spouse. Security clearance banners within conversations provide clear visibility into participants' authorization levels for discussing sensitive topics.



Federation

Each agency can operate their own independent Wire instances with full administrative control while enabling seamless connections through Wire federation. Users across different backends can communicate as if on a shared infrastructure, ensuring external parties cannot identify federated users or backends. Administrators can regulate federation access and control search visibility, allowing options such as no search, exact handle, or email address only.

Real-World Use Cases



Field Operations Coordination

Agents in the field need to exchange mission-critical information in real time. Wire ensures that coordination, updates, and instructions are transmitted without risk of interception.



Real-Time Intelligence Sharing

Different units or partner agencies require immediate access to time-sensitive intelligence. Wire facilitates the rapid, encrypted exchange of sensitive data with appropriate access controls, ensuring that all parties are operating with the latest information.



Secure Data Transfer and Document Sharing

Transmitting classified documents, images, and other sensitive files requires utmost data protection. Wire enables secure sharing and storage of such materials and metadata obfuscation, reducing the risk of data leaks or cyber intrusions.



Encrypted Voice and Video Communications

When holding confidential briefings or crisis management meetings, Wire encrypted voice and video calls protect against eavesdropping and ensure that discussions remain within the trusted circle of participants.



Covert Communications for Undercover Operations

Undercover agents and covert operations demand an extra layer of anonymity and security. Wire helps maintain operational secrecy, ensuring that even if communication traffic is intercepted, the encrypted communication data as well as identities and locations of operatives remain protected.

The Wire Secure Communications Promise

No matter the use case, Wire always brings you these benefits



E2EE Everything

Next-gen End-to-end encrypted (E2EE) makes security invisible and easy for large and complex orgs



Every piece of data is encrypted, no one – not even Wire – can access your content



Productivity without Risks

Enjoy all the features of well-known collaboration platforms, without the pitfalls of compromised security design choices, and it's configurable to meet your needs



Wire is the only workspace that provides security and productivity in one app



Open Source Transparency

Don't just "trust us", Wire's source code is available on GitHub, frequently independently audited



Transparent by design, the only collaboration platform endorsed by the German government



Zero Trust Architecture

Every piece of data is fully authenticated, authorized, and encrypted before granting access



Never trust, always verified – protects against impersonators and other bad actors